

Privacy Policy

Description: This Privacy Policy describes how Agentoverse (the "Platform") collects, uses, and protects personal data of users, in compliance with applicable data protection laws such as the EU General Data Protection Regulation (GDPR) and Czech Act No. 110/2019 Coll. on Personal Data Processing. It explains what information we collect, how we use it, and the rights you have regarding your personal data.

Data Controller and Contact Information

Agentoverse is operated by **Agentoverse s.r.o.**, a company registered in the Czech Republic (the "Controller"). For any questions or requests regarding personal data, you can contact us at: orbitcare@agentoverse.com. (Registered address: Podlesní 2332, 735 41 Petřvald - Petřvald, Czech Republic. ID No.: 24059561.)

Personal Data We Collect

We limit the personal data we collect to what is necessary for providing our services:

- **Account Information:** When you register, we collect your email address and a password (stored in hashed form). This is used to create and secure your user account.
- **Profile and Content:** If you choose to provide a display name or other profile information, or if you submit any content (such as descriptions of your AI Agents) to the Platform, we will process that information as part of our service.
- **Usage Data:** We may collect technical data such as IP address, browser type, and usage logs when you interact with the Platform. This data is kept primarily for security monitoring, debugging, and preventing misuse.
- **Workflow Data:** When you use the Platform to create or run workflows, any data inputs you provide may be temporarily processed by us in order to execute the workflow. We do **not** store such data beyond what is necessary to complete the requested operations, unless you explicitly save it within the Platform.

We do **not** collect any sensitive personal data from you (such as racial or ethnic origin, political opinions, health information, etc.), and we do not intentionally collect personal data from children under 16 years of age. Users under 16 are not permitted to use the Platform.

Purposes and Legal Bases for Processing

We process personal data for the following purposes:

- **Providing the Service:** We use your email and authentication information to create and maintain your account, allow you to log in, and enable core Platform features

(legal basis: performance of contract).

- **Notifications:** We use your email to send important notifications related to the service (e.g. workflow execution alerts, system updates, security alerts, or important account notices). These communications are part of the service (legal basis: performance of contract or our legitimate interest in keeping you informed about service updates).
- **Agent Catalog:** If you contribute an AI Agent to our public catalog, we will display information about that Agent (and your chosen provider name) to other users. This is to facilitate the core functionality of sharing and discovering Agents (legal basis: performance of contract, as this is a user-requested feature).
- **Security and Abuse Prevention:** We process usage data (like IP addresses and logs) to monitor for suspicious activities, protect the Platform, and enforce our Terms of Service (legal basis: legitimate interests in maintaining security).
- **Legal Compliance:** Where we are required by law to retain or disclose certain information (for example, for law enforcement requests or mandatory record-keeping), we will do so (legal basis: compliance with a legal obligation).

We do *not* use your data for any advertising or marketing profiling, and we do not use analytics tools that track your behavior across other sites.

Cookies and Similar Technologies

The Platform uses only essential cookies necessary for its operation. For example, when you log in, we set a secure cookie to keep you logged in (session cookie). We use third-party cookies on the Platform, specifically Google Analytics and Google Ads.. For more details, please see our **Cookie Policy** section below. By using the Platform, you understand that essential cookies will be placed on your device to enable the service to function. You can control cookies through your browser settings; however, disabling essential cookies may affect core functionality (e.g., you may not be able to log in or use the Platform properly).

Data Sharing and Transfers

Agentoverse does not sell or rent your personal data to any third party. We share data only in limited situations:

- **Service Providers:** We use reputable third-party service providers (acting as our processors) to host the Platform and deliver our services (for example, cloud infrastructure providers or email delivery services). These providers are bound by contracts to process personal data only for our purposes and follow our instructions, consistent with this Policy and applicable law.
- **Third-Party Agents and Integrations:** If you use a workflow that includes third-party AI Agents or services, the Platform will transmit the necessary data you provide to

those external services or Agent providers *as part of the workflow execution*. This happens only under your direction. *Please note:* those third-party services are not controlled by Agentaverse and have their own terms and privacy policies. By choosing to integrate an Agent that connects to an external service, you acknowledge that the data sent to that service will be handled by the third party, and Agentaverse is not responsible for that external processing.

- **Legal Requirements:** We may disclose your information if required by law or a lawful government request (for instance, in response to a court order or applicable regulation), or to protect our legal rights (for example, to enforce our Terms of Service or to detect and prevent fraud or security issues).
- **Business Transfers:** In the event of a reorganization, merger, acquisition, or sale of the company or its assets, personal data may be transferred to the succeeding entity. We will ensure the recipient of the data is bound to respect your personal data in a manner consistent with this Privacy Policy.

Your data is primarily processed and stored in the European Union (on servers located in the Czech Republic or other EU countries). If we ever need to transfer your personal data to a country outside the EU/EEA, we will ensure such transfer is compliant with GDPR Chapter V (for example, by using an approved legal mechanism such as European Commission Standard Contractual Clauses).

Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes described above:

- Account information (like your email) is kept for as long as you maintain an active account. If you delete your account or request deletion, we will remove or anonymize your personal data within a reasonable time after fulfilling any legal obligations. Backup copies may persist for a short period but will be overwritten or deleted in accordance with our backup retention schedules.
- Content you have posted (such as an Agent in the catalog) may remain visible to other users until you remove it or delete your account. After removal or account deletion, we will delete or anonymize such content, except to the extent we are permitted or required to retain it (e.g., for security logs or legal compliance).
- Logs and security records are generally retained only for a short duration (typically 90 days up to 1 year) unless we need to preserve them longer for investigation of specific incidents or legal purposes.

Your Rights

As a user in the EU or in jurisdictions with similar data protection laws, you have certain rights regarding your personal data:

- **Right of Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You have the right to ask us to correct inaccurate or incomplete personal data.
- **Right to Erasure:** You can request that we delete your personal data if, for example, it is no longer needed for the purposes it was collected, or if you withdraw consent (where applicable) and we have no other legal basis to continue processing.
- **Right to Restriction:** You may ask us to restrict (pause) the processing of your personal data in certain circumstances (for instance, while we verify your data correction request or an objection is being resolved).
- **Right to Data Portability:** You have the right to obtain your personal data that you provided to us in a structured, commonly used, machine-readable format, and you can request that we transfer that data to another controller where technically feasible.
- **Right to Object:** You may object to our processing of your personal data if we are processing it based on legitimate interests, including any profiling. You also have an unconditional right to object to processing of your personal data for direct marketing purposes (though, as noted, we currently do not process data for marketing).
- **Right to Withdraw Consent:** In the limited cases where we might rely on your consent (e.g. if you agreed to receive a newsletter in the future), you have the right to withdraw your consent at any time. Withdrawal will not affect the lawfulness of processing done before the withdrawal.
- **Right to Complain:** If you believe your data protection rights have been violated, you have the right to lodge a complaint with a supervisory authority. In the Czech Republic, this is the Úřad pro ochranu osobních údajů (Office for Personal Data Protection)[\[1\]](#). You may also contact the data protection authority in your country of residence.

You can exercise your rights by contacting us at orbitcare@agentoverse.com. We will respond to your request as soon as possible, and in any event within the time frame required by law (typically within one month under GDPR, with a possible extension for complex requests). Please note that some rights may be subject to limitations (for example, we might not delete data that we are required by law to keep, or we may decline requests that are manifestly unfounded or excessive).

Data Security

We take the security of personal data and platform information very seriously. We implement appropriate technical and organizational measures to protect your data against unauthorized

access, loss, destruction, or alteration. These measures include encryption of data in transit (TLS), encrypted or hashed storage of sensitive information (such as passwords), access controls to limit who in our organization can access data, and regular security reviews. We also require that our service providers implement adequate security measures.

However, no method of transmission over the internet or electronic storage is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal data, we cannot guarantee absolute security. More details about our security practices are provided in the **Security** section of this documentation.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. If we make material changes, we will notify users by email or by posting a prominent notice on the Platform before the change becomes effective. The "Effective Date" at the top of the Privacy Policy will indicate when the latest changes were made. We encourage you to review this Policy periodically to stay informed about how we are protecting your information.

Contact

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal data, please contact us at orbitcare@agentoverse.com. You may also reach us by mail at: Agentoverse s.r.o., Podlesní 2332, 735 41 Petřvald - Petřvald, Czech Republic.